

## Dear Participant,

The number of vehicles stolen in the U.S. has topped 1 million units over the last few years. This is the highest rate of vehicle theft in 15 years. [1]

For example, in the State of Michigan, vehicle theft has surged by 48.4% over the past five years. The theft of Company Owned vehicles is not immune to this trend. [2]

Along with the obvious cost to the company, having any vehicle that is in your household stolen is an experience that results in the distress that comes from the potential loss of valuable personal belongings, the inconvenience of not being able to arrive at your intended destinations and the unpleasant feeling of being violated as a crime victim.

Most vehicle thefts occur between 2 am and 5 am. Thieves look for vehicles that are convenient to steal so they can operate quickly and quietly.

To help avoid having your vehicle stolen, experts recommend some simple things that we can all do.

- Never leave your keys in the vehicle. Take them with you, even if it's less convenient.
- Never leave your vehicle running while it is unattended.
- Always make sure that all the vehicle doors are locked, and the windows are completely closed when you are parked.
- Park inside your garage when possible.
- Choose your parking spot wisely to leverage well-lit areas, surveillance cameras and proximity to your destination. If you do not already have motion sensing flood lights and a surveillance camera at your home where you park your vehicle, consider installing one. Many options exist that are reasonably priced, easy to install and require no wiring.
- When parked on an incline, like a driveway that slopes towards the street, turn the front wheel towards the curb or other obstructions. This will make pushing the vehicle more difficult.
- Always store your vehicle keys in a shielded container like a Faraday Pouch/Box or in any metal container close to the center of your home as possible. Your key fob is continuously transmitting a signal and this will prevent thieves from cloning a key which would allow them to drive your vehicle away.
- Be aware if someone is following you in a parking lot. They may be attempting to clone your key fob.
- Refrain from leaving valuables in your vehicle especially in plain sight on the dash, seats, center console or floorboards.
- Avoid parking and leaving your vehicle in unattended areas.

- Report any suspicious activity in your area, even if your vehicle isn't targeted.
- While keeping the vehicle registration and proof of insurance in your vehicle is a requirement of the Company Vehicle Program, always have an additional copy of these documents stored in a safe location so that you can quickly access them in the event that you need to report a stolen vehicle.

Along with these tips, the most important thing to remember is never risk your safety if you are witnessing your vehicle being stolen!

The following steps must be taken immediately if your vehicle is stolen:

- **1. Contact the police department** in the jurisdiction (city) where the theft occurred <u>and</u> obtain a copy of the police report (NOT just the report number).
- **2. Contact the Stellantis Security Operations Center** (GSOC) at (248) 576-8888 to report the vehicle theft. You must send a copy of the police report to the GSOC at <a href="GSOC@stellantis.com">GSOC@stellantis.com</a> and to Company Vehicle Operations at the email address below.
- **3. Contact CEI** at (800) 313-7448 to file a claim and report the vehicle was stolen.

It is important to complete all these steps to properly document the vehicle theft and increase the chances of the vehicle being recovered.

While the vehicle remains unrecovered, alternate transportation options are available. Complete details on the stolen vehicle process can be found on the Company Vehicle Operations website:

- Active Employees: Click <u>here</u>.
- Retirees: Log into our website at <u>www.chryslercocar.com</u> and select Accident, Damage, & Theft > Stolen Vehicles & Equipment.

If you have any questions, please contact us:

## Email

NBU Employees and Retirees: <a href="mailto:coars@stellantis.com">cocars@stellantis.com</a>

UAW-Represented Employees: uawvehicles@stellantis.com

## Phone

(800) 481-6736, M-F, 8AM-8PM, ET

**Company Vehicle Operations** 

[1] How Many Cars Are Stolen Each Year? (2025) | ConsumerAffairs®